



Maintenance Instructions:

Laminate flooring is virtually maintenance-free. Routine cleaning requires you only to vacuum, use a dust mop, or a slightly damp (not wet) mop and dry with a clean, cotton cloth. The only product that you will need to use to clean your floor on a regular basis is either water (distilled if your area has particularly hard water) or Quick Step Quick Clean.

NEVER use a wax, polish, oil, or varnish coating on the floor. Do not use detergents, oil soaps, or one-step clean and shine type products, or any product that squirts liquid directly on the floor. Never steam clean your laminate.

For dry maintenance, use a dust mop or vacuum cleaner. Avoid vacuum attachments with 'beater bars', which could damage your floor.

FOR OUR BEVEL EDGED PRODUCTS, WE RECOMMEND DRY MAINTENANCE ONLY.

For damp maintenance: Apply QS Quick Clean cleaning product **or water** lightly to dry, soft cloth (never directly to the floor), wipe over floor. (**Never use other cleaning products or detergents!**) Only use a **WELL WRUNG OUT CLOTH. ALWAYS WIPE DRY IMMEDIATELY AFTER** until no moisture is visible on the floor. If

you do not wipe it dry, the Quick Clean product has virtually no effect.

WET MAINTENANCE IS ENTIRELY FORBIDDEN! Never wet mop or use wet or steam cleaners on your floor.

Remove stubborn stains carefully with Quick Step Force or a little acetone (fingernail polish remover) on a soft cloth. Never use steel wool, abrasive cleaners, or scouring powder, as they will scratch your floor.

Quick Step laminate is based on pre-treated, glued HDF board. Despite Quick Step laminate's relative moisture-resistance, remove any excess water immediately.

Enjoy your floor!

Cleaning solutions for specific problems:

Problem	Solution
Grease, Juice, Wine, Mustard, Coffee, Tea, Milk	QS Clean or water & non-sudsy ammonia or water & vinegar
Crayon, Asphalt, Nail Polish, Paint, Lipstick, Ball Point Pen Ink, Laundry Marker Ink	Denatured alcohol or Acetone™ (nail polish remover), then QS QS Clean or water and an alcohol based soap-free non-abrasive household cleaner
Gum, Candle Wax	Allow to harden, then gently scrape free with a rubber scraper

Note: the following items will damage your QS laminate flooring if left on it for longer than 10 minutes. If spilled, they should be removed immediately and the area thoroughly cleaned with QS Cleaner.

bleach

hydrochloric acid

shoe polish

hydrogen peroxide (30% solution)

sodium hydroxide (25% solution)

concentrated vinegar (30% acetic acid)

acid-based metal cleaners

mercurochrome

hair dye and bleaching agents

iodine

boric acid

lacquers and adhesives